

15 years

Guarantee Certificate

Date
Client
Address
City
Country
Project

Supported by the official test regimes and our own internal inspection, modulyss® guarantees for a period of 15 years that our carpet is free of faults of production and/or premature waste.

This guarantee covers:

- Visible defects, observed before placing the carpet.
- Hidden faults, reported to modulyss® during the period of guarantee.

The guarantee is only valid if the carpet is used under normal circumstances (correctly installed and maintained) and when the product information on the sample cards and the following points are taken into consideration:

- By choosing the carpet, you must bear in mind the application and intensity of usage, as indicated on the sample card.
- The subfloor must be flat, clean, greasefree, chip-proof and impact-proof and dry.

All transport, stocking and handling damage is excluded from the guarantee. This guarantee certificate does not cover external causes such as abuse, bad maintenance, fire (cigarette ends).

modulyss® will repair or replace the carpet delivered, when the carpet shows faults against our quality standards.

This guarantee is valid for 15 years for quality and has a proportional depreciation on a yearly basis of 6,7 % on the value of the carpet at the time of ordering.

All complaints must be communicated in writing to our Customer Service Department, accompanied by a copy of the invoice number. All supplementary information such as the name of the product, colour, number of roll or dye batch can be useful to understand the problem. The Customer Service Department will handle the complaint together with the client.

Stefaan Roose
Director



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styles in carpet tiles

COF-F145.02 29/03/2010